



ExtraView 21.1

Key New Features

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Workflow

- Related Issue Display layouts now support the STYLE, LABEL STYLE, and STYLE IF layout cell attributes
- The UPDATE MAIN layout cell attribute now offers an option to ignore required fields on the parent issue allowing for a more seamless user experience when editing related issues; along with this is an option to better handle potential concurrency problems when editing parent / child records
- A new option within menubar button configurations allows the triggering of business rules when a button is clicked on a Related Issue Display
- New option to select individual rows on an embedded search layout to add the row to a Related Issue Display

Workflow (continued)

- There are new options for embedded reports:
 - Expand All / Collapse All buttons
 - Additional keyword filter searching
 - Font size
- Country flags associated with phone numbers now render on all reports and Related Issue Display layouts
- The auto-sizing of input fields on Quickedit layouts has been improved to avoid generating really wide Quickedit sessions
- The width of navigation bar menus is now controlled by their text content, as opposed to being of a standard size

Connecting related issues

Select Filters and then Search for Results

Product: Tracker | Module: * Any * | Customer Name: * Any * | Operating System: * Any *

Keywords: _____

Search Attachments? Search Layout

Search for Results Search Results for Similar Issues

Link	Issue #	Product	Module	Status	Customer Name	Title
	10010	Tracker	GUI	Closed		How do I do this operation?
	10042	Tracker	GUI	Fixed		Have wings will fly, that's what they say
	10057	Tracker	GUI	New		Metal mounting bracket is too short
	10060	Tracker	GUI	Closed		Have wings will fly, that's what they say
	10062	Tracker	GUI	Not Found		Save it to a file with a good name
	10064	Tracker	GUI	Fixed		Turn left at the next Exit

Search Results Layout

Related Issues

Remove?	Issue #	Product	Module	Status	Customer Name	Title
<input type="checkbox"/>	10042	Tracker	GUI	Fixed		Have wings will fly, that's what they say
<input type="checkbox"/>	10057	Tracker	GUI	New		Metal mounting bracket is too short
<input type="checkbox"/>	10062	Tracker	GUI	Not Found		Save it to a file with a good name

Related Issue Display Layout

- Simpler user interface
- Select issues from search results one-by-one and relate to the current issue
- Visual indicator to show which issues are related

Reporting

- Reports with runtime filters may now be configured on Home Pages
- Detailed report and Notification layouts may now be configured with one field on embedded layout spanning multiple rows
- Rich text with any instructional content may now be placed on the runtime filter screen of any report
- Detailed reports may now be configured to embed additional reports
- The field picker for report editors has been improved to allow for the simpler creation of the desired report output

Administration

- Improved tooltips and help for adding embedded reports into *add / edit* screens
- The help tip on customized navigation bars may now be set by the administrator
- Changed the default date range for examining the user sign on log to one day rather than one month
- Improved performance when saving large sets of business rules
- The Company logo may now be of any image file type and is automatically sized to fit the navigation bar. The upload utility also lets you set the most essential behavior settings for the navigation bar
- Action buttons may now be created on Related Issue Display layouts
- The order of buttons on Related Issue Display layouts can now be defined by the administrator

API & Integrations

- The command `getheartbeat` has been enhanced to allow a check as to whether the BatchMail process is running. As BatchMail is a separate process to the ExtraView server, this allows the administrator to know, with one command, the status of BatchMail as well as the status of ExtraView