

# Release Notes for ExtraView 11.2.4

Date: 1/16/18

ExtraView 11.2.4 Release Notes  
Feature Enhancements

Module: Add & Edit		
Issue #	Title	Release Note
355633	if a rule clears an HTML Area or text area field, disconnect the attachment link if there is one	This minor enhancement automatically disconnects a linked attachment from an HTML Area or text area field if a business rule triggers a {clear} operation on the contents of the field.
Count: 1 rows		

Module: Attachments		
Issue #	Title	Release Note
352275	New ability to hide the Add Attachment button and thereby force users to add attachments via the ability to associate an attachment with a specific field	Two new security permission keys have been created, to allow configurations where users may add attachments via the Add Attachment button and the Attachment Link button independently. This gives more flexibility in being able to configure layouts where the user might be forced to use one method or the other, or have both methods available. The following keys can be used to provide this functionality:  <ul style="list-style-type: none"> <li>- PR_ADD_PROBLEM.ATTACHMENT_LINK</li> <li>- PR_RESOLUTION.ATTACHMENT_LINK</li> <li>- PR_ADD_PROBLEM.ATTACHMENT_ADD</li> <li>- PR_RESOLUTION.ATTACHMENT.ADD</li> </ul>
Count: 1 rows		

Module: Mobile Client		
Issue #	Title	Release Note
354157	Include the titles "Back" and "Next" on paging buttons for mobile layouts	At a customer's request, the page forward and page back buttons on the add and edit screens of mobile layouts now include the titles Next and Back.
Count: 1 rows		

Module: Search / Report		
Issue #	Title	Release Note
353724	Keyword search performance when custom security is configured and uses ORs	When a site used custom security, and the criteria used "OR" logic, it caused keyword searching to search the database for each clause within the statement. This caused a performance bottleneck so the code has been optimized to speed up the processing and thereby produce speedier results with keyword queries

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Count: 1 rows

Module: User Custom

Issue #	Title	Release Note
355684	New ability to dynamically control access to Document fields	A new user custom named ucAllowViewDocumentOperation has been implemented to allow additional control over whether documents that exist may be seen to exist as opposed to the user being allowed to actually download the document.

Count: 1 rows

Total Count: 5 rows

ExtraView 11.2.4 Release Notes  
Fixed Bugs

Module: Add & Edit			
Issue #	Found in Release	Title	Release Note
355235	11.2.2	A text line was deleted within HTML Area fields each time the field was edited	This was an obscure, yet significant problem, when the HTML Area field was in a read-only mode. If there was a screen refresh that redisplayed the HTML Area field, it would be seen to lose the first line of text. A patch was made available to fix this problem as soon as it was found, and the code going forward contains a fix.
354811	11.2.2	Embedded images in read-only HTML Area fields were sometimes lost after an issue update	This was an intermittent problem that was fixed.
354199	11.1.0.1	Intermittent refresh issue	This was an obscure issue largely caused as the result of a site misconfiguration. It is probably not possible to reproduce this problem on other sites than the one that reported the problem. The ADMIN user had read/write permission to a field, and other roles had no access to the field. However rules on the field were executing in all roles. In this circumstance, it is recommended that all roles have a minimum of read access to the field. However, a minor code enhancement has been made to avoid this problem in the future.
			Count: 3 rows

Module: Administration			
Issue #	Found in Release	Title	Release Note
353218	11.2.3	The Administrative Report Manager filter for dates returned invalid results	This has been fixed
			Count: 1 rows

Module: Allowed Values			
Issue #	Found in Release	Title	Release Note
353624	11.0.3.2	Allowed Values - changing the parent in an allowed value relationship did not clear the child value	This problem only affected a small number of allowed value relationships in installations, but has been fixed.
			Count: 1 rows

Module: BatchMail			
Issue #	Found in Release	Title	Release Note
355178	11.2.2	BatchMail did not send embedded images from within HTML area fields within template email notifications	This was a bug and has been fixed

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352030	11.2	BatchMail limits in communicating with a mail server	Most mail servers have a limit in how many emails they will send with a single connection, typically 100. A customer who generates a significant number of emails in a single update was finding that BatchMail would fail with an error when several users updated issues at the same time and the number of emails generated would exceed the limit. To prevent the problem a new BatchMail configuration property is now available to prevent the error. This is named RECIPIENTS_PER_CONNECTION. BatchMail will now queue the sending of mail to make sure no more than this number of mails are generated at one time.
Count: 2 rows			

Module: Business Rules			
Issue #	Found in Release	Title	Release Note
355413	10.2	Duplicate values were created in a list field by two separate object rules	Separate OBJECT rules should not have created separate list entries with the same title. This has been fixed.
Count: 1 rows			

Module: Database			
Issue #	Found in Release	Title	Release Note
352906	11.2.2	The XML import utility added rows to the title_map with the incorrect user ID	All rows added to the title_map table should be owned by the E\$EXTRAVIEW user. New rows were being added with the name EXTRAVIEW which was incorrect.
Count: 1 rows			

Module: EVMail			
Issue #	Found in Release	Title	Release Note
355470	11.2.2	Attachment Link field did not display when adding an attachment using EVMail	This was fixed
355066	11.2.3	When EVMail is creating/updating tickets unexpected attachments to the issues were created	Occasionally, attachments were created in the issues which were inserted by EVMail, when the only expectation was an embedded image within the HTML Area or Comments field. Therefore the information in the attachment was duplicated. This has been fixed.
354292	11.2.3	Inline images were not being handled as expected by EVMail	It was found that emails received and processed with EVMail, when the sending email client was GMail, would not retain any inline images but would attach these as files to the issue. This has been fixed.

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Count: 3 rows

Module: File Import (GUI)

Issue #	Found in Release	Title	Release Note
355519	11.2	File Not Found exception seen when importing a file	This was a problem when processing the import file, as opposed to the import file not being found. The problem did not happen with all file imports, but has been resolved.

Count: 1 rows

Module: Report Scheduler

Issue #	Found in Release	Title	Release Note
354825	11.2.3	It was not possible to remove recipients from a scheduled report	This bug was introduced in 11.2.3. It has been fixed so recipients may now be removed in the correct manner.
353736	11.1.0.1	Scheduled report entered an ERROR state for no apparent reason	A scheduled report would previously enter the ERROR state, if a recipient no longer had WRITE access to the report. This was the incorrect logic, as the error could occur if a user altered his role to one without WRITE permission to the report type. The scheduler no longer checks this permission.

Count: 2 rows

Module: Search / Report

Issue #	Found in Release	Title	Release Note
355561	11.2.3	"Use Allowed Values in Filters" - values presented in the popup selection could be incorrect	This proved to be a caching problem. The problem has been fixed
350781	11.2	Numeric fields on summary and matrix reports were not sorting numerically	The fields were sorting alphanumerically, not numerically when the user clicked on a field title on the report. This has been fixed.

Count: 2 rows

Module: XML Import and Export

Issue #	Found in Release	Title	Release Note
354827	11.2.3	Problem with the "exclude saved reports" option within XML export	With this option it was found that interest list information associated with the reports was actually exported and existed within the exported data. This was incorrect and was fixed.
354355	11.2.3	Administrators were nore able to set the "do not migrate" flag on list	This has been fixed.

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		values that are children in allowed values relationships	
353937	11.2.3	XML import took a long time in the process without any indication to the user that the import was progressing	The process has been improved to better communicate the progress to the administrator
			Count: 3 rows
			Total Count: 20 rows