



# ExtraView 12.0

## Key New Features

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This document is not a full list of new features in the release. See the documentation and release notes for complete information. The final feature list may differ from those discussed in this document.

# User Interface Improvements

- **User interface improvements**
  - Alternative layout and embedded layout presentations, e.g. labels placed on top of fields as opposed to being placed to the left of fields. Provides significantly neater & more usable layouts for end users
  - Styled checkboxes
  - Styled radio buttons
  - Improved spacing of elements on screen forms
- **Clearer presentation of browser and PDF report output**
- **Alternative sets of image-based icons for navigation, as opposed to buttons with text labels**

# User Interface Improvements

Submit Print Page ExtraView Add Issue ?

Layout with titles above fields

Originator: Bill Smith ▶ Plan Completed:  No  Yes Case Status:

Title:

Needs Doc Change:  Customer:  Category:

Assigned To:  Due by:  Priority:

Description: 

Source Copy Paste Undo Redo Styles Format Font Size Bold Italic Underline Strikethrough Bulleted List Numbered List Indent Outdent Link Unlink Table Insert Table Delete Table Cell Background Color Text Color Text Background Color

Submit Print Page

Issue #	Owner	Status	Priority	Title
10544	Bill Smith	Open	P 1	Testing the translation engine
10205	Chris Robinson	Open	P 2	When the user presses the seconds to respond before
10207	George Miller	Open	P 3	Customer reports seeing dup
10269	Greg Goldberg	Open	P 2	New entry point to be crea

- Field labels may be placed above fields
- Styled radio buttons
- “Box” style radio buttons
- Styled checkboxes
- Alternative icon sets instead of buttons with text
- White background to report data

# Workflow

- **New layout type to configure surveys – configure simple or complex questionnaires with different input responses**
- **Improved presentation of information copied / pasted between Microsoft Office documents and HTML Area fields**
- **Improved presentation of repeating row layouts when several are embedded within an *add* or *edit* screen**
- **New interface to the Mass Update screen. This includes the ability to save and recall the field lists used for mass updates which you wish to use on a repeated basis**
- **New configuration options for the adding of attachments to only use the automatic attachment link feature**
- **Use location information such as address, city, zip / postcode and state to automatically geocode issues being stored. Data is used for geospatial reporting**

# Reporting

- **Treegrid reporting – new report type that allows reporting of hierarchical data with expanding / contracting sections**
- **Geospatial reporting with high quality interactive maps – utilizes geographic geocoded latitude and longitude values within issues**
- **Point In Time reporting – this new reporting option allows the majority of report types to be created reporting the data as it stood at any date in the past**
- **Conditional formatting of fields / cells on report output – use text styling, color and/or images to highlight values on report output**
- **Users may perform mass update operations on any level of a hierarchical report**
- **Place different fields and summarize together on a single Summary report**

# Reporting

- Collapsible and expandable sections on Summary & Matrix reports
- Ability to introduce parentheses in query filters to simplify the creation of complex queries
- Filter fields within report editors to only display the fields required for the business area / project with which you are working
- Multiple reports can be scheduled and delivered within a single email
- New option for scheduled reports to better control the start time of a newly scheduled report
- “Filter Repeating Row Values” option available within reports
- “Combo” box selection of reports within Dashboard and Container reports to improve access to long report lists
- Significantly improved performance when using the “additional keyword” search from browser report output

# Conditional Formatting on Reports

Priority: P 1

Issue #	Last Modified	Product	Priority	Module	Severity	Title
10473	Jun 11, 2018	Tracker Enterprise	P 1			This issue identifies a problem with the widget when a customer tries to install it incorrectly
10472	Jun 11, 2018	Tracker Enterprise	P 1			We have an NTT issue here
10300	Jun 11, 2018	Tracker Enterprise	P 1		Low	Customer needs help

Count: 3 rows

Priority: P 2

Issue #	Last Modified	Product	Priority	Module	Severity	Title
10795	Dec 1, 2014	Tracker Enterprise	P 2	API	Low	Monitoring status shows an error
10774	May 16, 2018	Tracker Enterprise	P 2	API	High	The sample file has an error - cloned issue
10627	Jun 29, 2015	Tracker Enterprise	P 2	GUI	Medium	The sample file has an error
10514	Jun 1, 2016	Tracker Enterprise	P 2	GUI		This is a Coca-Cola issue reported by the customer when they were performing research
10475	May 5, 2014	Tracker Enterprise	P 2	GUI		This is a Coca-Cola issue reported by the customer when they were performing research into aissue #23232
10458	May 5, 2014	Tracker Enterprise	P 2	GUI		lsdkjasldfj
10454	May 5, 2014	Tracker Enterprise	P 2	API	Low	Test
10373	May 5, 2014	Tracker Enterprise	P 2	GUI	Medium	Notifications are not sent upon submission.
10304	Apr 17, 2005	Tracker Enterprise	P 2		Medium	This is a knowledge base item about Apple
10208	May 5, 2014	Tracker Enterprise	P 2	GUI	Low	Nova Computing report an extra message when adding a record
10205	Jul 1, 2014	Tracker Enterprise	P 2	GUI	Medium	When the user presses the Go button on the Confirm screen, the software takes ~2 seconds to respond before

- Works with most report types
- Large range of conditional options:
  - Background cell color
  - Text color
  - Italicize text
  - Bold text
  - Add color dots
- Simple and complex logic such as:
  - Value greater than
  - Value less than
  - Base condition on multiple field values

# Treegrid Reports

Issue #	Project	Title	Plan Completed	Case Status	Pass Criteria / Expected Results
361230	Test Plans	12.0 Build 61	No		
361293	Test Cases	Mass update is updating the wrong records		Live	Updating records should only update records within the filter specified, not others
361231	Test Cases	Display problem with Edge in conditional formatting		Live	Verify that the display is correct
358486	Test Cases	XML migration needs to be updated for conditional formatting		Live	Check the created EV_CONDITION_ACTION and EV_ACTION tables to ensure that they are i
360636	Test Plans	12.0 Build 59	No		
360520	Test Plans	12.0 Build 58	No		
360403	Test Plans	12.0 Build 56	No		
360087	Test Plans	12.0 Build 53	No		
Issue #	Project	Title	Case Status	Pass Criteria / Expected Results	
360425	Test Cases	sql for EDITABLE layout element attribute	Live	make sure you can only add this attribute to RELATED_ layouts and only on DATE, NUMBER,	
360306	Test Cases	When running a matrix or summary report and performing a "Sum By" Days Open 0 results wLive		The "Days Open" aggregation should work correctly	
360095	Test Cases	replacing \$\$SYSDAY\$\$ and \$\$SYSDATE\$\$ in filters in point in time reports with context-awareLive		Reports should run correctly	
360094	Test Cases	Quickfind is not working for Agent Level 2 role on a specific report on the mjn site	Live	Reports should run correctly	
360093	Test Cases	Navigation problem. Click cancel in geospatial report screen results in a blank screen.	Live	make sure you don't get blank screen	
360092	Test Cases	Uploading a signature breaks ability of custom buttons to execute.	Live	make sure mobile page refresh and TEST_MG are retained	
360091	Test Cases	MS SQL error	Live	Reports should run correctly	
360090	Test Cases	Uncheck use allowed values in filters on tree grid report results in error.	Live	There should not be an exception in the log	
360089	Test Cases	Hierarchy Report empty columns noted on Excel formatted output	Live	make sure there are no empty column in the output (see Description)	

- Display hierarchical data in tree structures with expandable / collapsible sections
- Several options for the style of the output



# Summing Multiple Fields on a Summary Report

Refresh Return Filters Print Page **Estimated and Actual Times** ?

Sample report

Prepared by Bill Smith on August 3, 2018 6:36:08 PM PDT

Estimated Time (hrs) not equal \* None \*

+ -

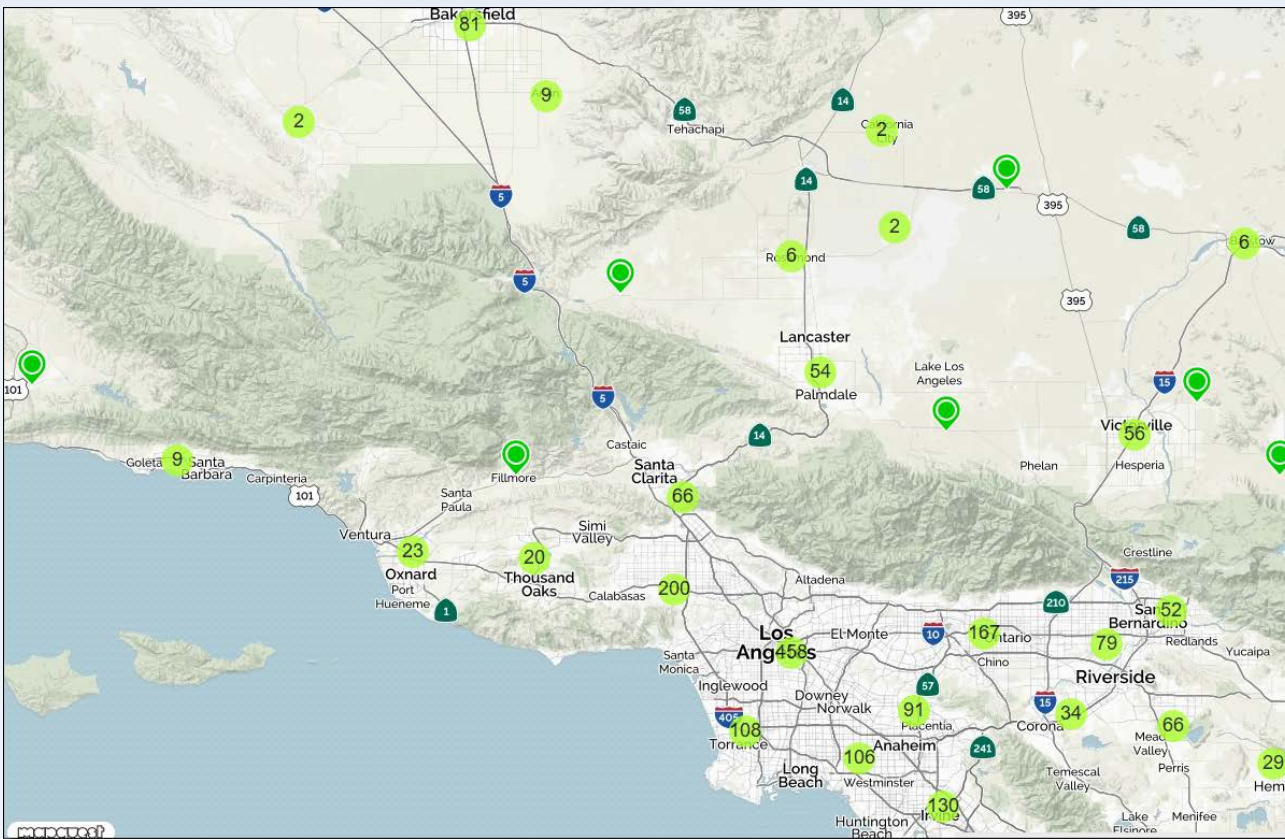
Area ▲	Assigned To ▲	Estimated Time (hrs) ▾	Actual Time (hrs) ▾
Bugs	George Miller	3	4
Test Case Management	Bill Smith	6	0
	Chris Robinson	3	0
	Frank Gallagher	2	0
	George Miller	15	0
	Greg Goldberg	3.5	0
	Jimmy Duncan	12	0
	John Customer	1	0
	Mary Brown	16.5	0
	Mary Dickens	2	0
	Sally Hunt	4	3
	* None *	29	28.5
Customer Issues	Bill Smith	7	8
	George Miller	3	0
	Greg Goldberg	15	15
	Jimmy Duncan	9	8
	Mary Brown	12	10
	Susan Green	3	4

Sum by: Estimated Time (hrs), Actual Time (hrs)

Refresh Return Filters Print Page

- Select multiple fields to summarize
- Each section of the report is collapsible and expandable
- Order the columns as required for the output
- Summarize up to 10 different fields

# Geospatial Reports



- Interactive maps
- See issue locations mapped
- Zoom into street level or zoom out to see issues in all countries
- Drill into issues at any location to a Quicklist report
- Worldwide maps



# Improved Mass Update

Update all records Cancel Print Page Mass Update ?

**Directions**  
Select the fields to update. Use the + button to add additional fields to update, and use the - button to remove a field. For each field, select or enter the new value in the fields provided. When ready, press the **Update all records** button to process the mass update. If you are updating a significant number of fields, please wait for the screen to refresh to show you the current values of all the selected fields before you proceed. Note that business rules may not be checked or executed when you perform a mass update.

You can save the field lists and values, and recall these lists.

**Saved Field Lists** \* Saved Field List \* Save / Update Field List

Select field(s) to update

+ - Application (IT\_APPLICATION) Microsoft Outlook

+ - Browser (TEST\_CASE\_BROWSER)

\* None \*  
\* Select All \*  
All Browsers  
▶ Any Browser

Generate Email

	Issue #	Product	Module	Status	Application	Browser
<input checked="" type="checkbox"/>	10774	Tracker Enterprise	API	Open		
<input checked="" type="checkbox"/>	10762	Tracker	CLI	Open		

- Save / Restore frequently used field lists
- Update an unlimited number of fields

# Administration

- **Improved utility to select user interface theme, including the ability to choose icons as opposed to buttons with text labels**
- **Warning emails that are sent to administrators include the site details. Allows administrators who manage multiple sites better control**

# Notification

- **Improved presentation of outgoing ad hoc and template emails, emulating Microsoft Office styles**
- **Users may now set a priority level on all outgoing ad hoc emails**

# API & Integrations

- **Integration with SAML 2 for authentication**
- **New options on the run\_report command, allowing output to Microsoft Word, Microsoft Excel, and Adobe PDF formats**
- **The ExtraView – ExtraView integration daemon has new options and improved performance**