

# Release Notes for ExtraView 11.1

Date: Jun 22, 2017

ExtraView 11.1 Release Notes  
Feature Enhancements

Module: Administration		
Issue #	Title	Release Note
345720	Disabled user email sent to administrators now contain additional details	When a user enters the incorrect password and ends up with their account being disabled, the email sent to the administrator to advise them of this problem now contains the user's first and last names and their email address.
Count: 1 rows		

Module: Attachments		
Issue #	Title	Release Note
346628	Image capture from the clipboard can be made directly to image fields	In a similar manner to the new ability to capture images from the user's clipboard and upload these as file attachments, the same capability has been instituted for Image display type fields.
345693	Enable the capture of screenshots from the local clipboard directly into attachments	This new feature allows the user to paste an image on their local clipboard, directly into an attachment which is uploaded from their browser.
333173	The Java applet that supported file uploads has been removed from the product	This was only required by browser versions that ExtraView no longer supports and has now been removed from the product. All file uploads now use a single interface which supports all the key features.
Count: 3 rows		

Module: Business Rules		
Issue #	Title	Release Note
346921	Performance improvements to compiling Business Rules	In large sites, Business Rules could take more than a minute to compile when saved. The rules now compile and save only the targeted business area, not the complete set of rules.
340536	New option to add attachments to outbound ad hoc email notifications	<p>The MAIL business rule action now has an optional parameter that can be added to the parameter list: "INCLUDE:ATTACHMENTS".</p> <p>When this parameter is included, the selected attachments in the issue are added to the email generated.</p> <p>Example:</p> <pre>{MAIL: 'email_tester', TESTER, INCLUDE:ATTACHMENTS }</pre>
Count: 2 rows		

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Module: Charts		
Issue #	Title	Release Note
345167	Improvements to the output of charts	Two new chart options allow for more control over the presentation of the output. First, users may control the format of dates on the X axis, thereby offering the opportunity to provide more concise output. Second, the size of fonts used on charts has been altered on some charts, so they are now all consistent.
345163	New chart option to make grid lines optional	A new chart option has been implemented for all chart types, except pie charts. It is now possible to display or not display the grid lines on the chart output.
342359	Minor update to allow custom grid labels at the bottom of value based cChart to be left justified instead of centered	This was a cosmetic problem and a minor feature enhancement improved the presentation of the output.
Count: 3 rows		

Module: Document Repository		
Issue #	Title	Release Note
339993	Implemented drag-and drop for documents stored in the document repository	This new feature allows documents within the repository to be dragged from one folder to another, but without contravening any underlying security permissions.
Count: 1 rows		

Module: EV - EV Integration Daemon		
Issue #	Title	Release Note
334369	API / Daemon query optimization	In order to provide faster processing of the EV to EV Integration daemon, the poll triggers for the AREA and PROJECT are now used to limit the scope of the searches for records to be synchronized between ExtraView instances. This provides increased performance.
Count: 1 rows		

Module: EV Mail		
Issue #	Title	Release Note
346425	New EVMAIL_SENDER parameter and field allows records updated by EV Mail to track which user account originated the email	There is a new parameter within the EV Mail configuration named EVMAIL_SENDER which allows the storage of the mail sender's name to be stored within a field which is specified within the configuration.
340538	Consuming concurrent licenses with EV Mail processing	An increasing number of customers are driving their use of ExtraView through their email, as opposed to signing in with a web browser. This allowed almost complete use of ExtraView for any size of organization without the need to purchase licenses. The EV Mail processing has been altered so that incoming

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		mail utilizes a license for a small amount of time.
334350	Presentation of incoming emails via EVMail to HTML Area fields	Carriage Return / Linefeed characters within the incoming emails were rendered ( correctly) within HTML Area fields using the HTML protocol. This effectively suppressed these characters, removing the spacing between paragraphs and running sentences together.  EMail now changes the incoming Carriage Return / Linefeed characters to a   HTML tag so that they render more closely to the original text.

Count: 3 rows

**Module: General code issues**

Issue #	Title	Release Note
338303	ExtraView with Apache Tomcat 8	The configuration of Tomcat 8 has altered, compared to previous versions. There is a new configuration option which allows this new version to work with ExtraView
337960	Upgrade DHTMLX to 5.0	The DHTMLX 3rd party library, used to draw tree structures has been updated to the latest version.
337860	Updated Lucene to the latest version	The 3rd party Apache Lucene text search engine was updated to the latest version. No impact is expected on functionality.
337859	Updated JQuery to its latest version	The JQuery JavaScript library was updated to its latest version. No impact on functionality is expected.
337858	Updated CKEditor to its latest version	The 3rd party CKEditor software which supports HTML Area fields was updated to its latest version. No impact on functionality was observed.

Count: 5 rows

**Module: History**

Issue #	Title	Release Note
338273	History screens have performance improvements	A customer reported that the generation of the History audit screens was sometimes slow. This was happening because there were issues with huge numbers of updates. The generation of the screen has been reworked to improve its performance.

Count: 1 rows

**Module: Internationalization**

Issue #	Title	Release Note
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347810	Eliminated some Layout Cell Attributes from the translation screen	The layout cell attributes are a complex structure, and only a few of them ever required localization. The code is now able to determine which attributes are capable of being translated into other languages, and only presents these to the translator, thereby simplifying the process.
345583	Eliminated some Layout Cell Attributes from the translation screen	The layout cell attributes are a complex structure, and only a few of them ever required localization. The code is now able to determine which attributes are capable of being translated into other languages, and only presents these to the translator, thereby simplifying the process.
345181	Extended the translation utility to allow administrators to translate custom navigation bar menu titles	Previously this could be accomplished through the navigation bar utility. Now the functionality has been added to the "translate messages" screen so that all menu text can be updated on a single screen.
343829	New mechanism to extend localization to custom code	Previously, any messages within user custom code that conformed to the source code requirements for localization would only appear on the Translate System Messages and Prompts administration screen after the message had first been generated on the screen by a user. A new process allows all messages to be placed on the screen prior to their first use, allowing a translator to see all the messages without these ever having appeared on a screen.
341599	Enhancements to the Translate Messages and Prompts admin utility to only show active list values	To clarify the screen when translating User Defined field list values, only active list values are now displayed.
Count: 5 rows		

Module: Layout Rendering		
Issue #	Title	Release Note
342113	New option to select all attachments, similar to "Check All" checkbox on embedded search screens	There is a new button on the Attachment section of layouts. This has a title of "Select All". The button only appears when the Select? field is placed on the attachment layout and is used to select all the attachments on the issue being inserted / updated, with a single button click.
340345	Option to allow email notifications to automatically size to the width of their content	Previously, the width of standard email notifications was constrained to a width at which the emails will print comfortably on paper output. A new option, EMAIL_TABLE_WIDTH, allows the administrator to size the width of the email to its contents, or to any width specified.
Count: 2 rows		

Module: Mobile Client		
Issue #	Title	Release Note
338491	Increased size of buttons on menu bar in mobile client	The size of the menu buttons on the mobile clients has been increased. Some users were finding it somewhat difficult to pick a button with the previous size.

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Count: 1 rows

Module: Notification		
Issue #	Title	Release Note
338318	New BatchMail settings	Two new BatchMail settings have been introduced - SEND_TO_ALL_ONCE and SEND_TO_ALL_ONCE_ADDR. These provide control on whether the recipients of email notifications can see the addresses of other users who received the notification.

Count: 1 rows

Module: Report Scheduler		
Issue #	Title	Release Note
347294	Ability to remove the role-based selections within the Report Scheduler	A new security permission key named SR_SCHEDULE_ALL OW_ROLE_SELECT has been created to control which roles may set up report schedules to be sent to entire roles and to control whether an entire role may have access to documents written by the scheduler to the repository
342737	New feature to allow a report owner to opt out of receiving the output of a report from the report scheduler	This new feature allows a report owner to set up and manage a report, yet not be the recipient of the output when the report is generated by the report scheduler.
339091	Scheduled reports were disabled when the user's account who created the schedule was disabled	This was working as designed, but caused problems when a user mistakenly locked themselves out of their account by losing their sign on password and making too many sign on attempts. This caused the reports they had scheduled to be suspended. The logic has been improved, so that under this condition, scheduled reports will remain working. Also improved is a new prompt for the administrator who purposely disables a user account. If the account is the owner of scheduled reports, then action must be taken to move the ownership of the schedule to a new account.

Count: 3 rows

Module: Search / Report		
Issue #	Title	Release Note
348251	Implemented FILTER_CHILD_VALUES on Container Group By Summary Reports, Summary Reports, and Matrix Reports	This enhancement extends the ability to use the "Filter Repeating Row Values" capability to Group By Summary Reports, Summary Reports, and Matrix Reports when they are used within Container reports.
347526	Multi-line row headers within Matrix Reports output through Container reports are now displayed on all pages of the report	Previously, only the first row of the header was output on each subsequent page of a report that spanned two or more pages of a Container report. Now, when a matrix report has multiple header rows, they are all output to the Container report

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		on every page.
347367	New feature to select disabled values as query filter values within popup list fields	Previously this feature was only found on non-popup list fields. Now the user may elect to include disabled values in their queries that use popup list fields.
345890	Add cell border to Report screen headers	This cosmetic enhancement allows users to see a division between fields on the report screen. This indicates that they can control the width of the Title, Description, and other fields on the output with their mouse.
345052	Improved presentation of PDF scheduled reports	The font used within summary and matrix reports is now used consistently through the report, and the background color has been lightened. These are only cosmetic and not functional improvements.
343782	Enhance the Report Definition section to exclude specific output based on a checkbox selection in the report editor	A new behavior setting named GRANULAR_REPORT_DEFINITIONS can be set to a value of YES. Once set, the report editors all allow the user to choose between outputting the Report Definition, the Report Filters and the Custom Filters. Any combination of these may be selected.
343724	Display order of buttons on Related Issue Display headers	A new feature has been added to ExtraView, so that the sort order of buttons on the header of a related issue display can be fixed. This is only an issue when multiple buttons of the same type are defined on a related issue display header, and ensures that the buttons will always appear in the same order.
341371	Keyword and text fields as filter criteria have a new "not contains" option	This new option adds a "not contains" option to complement the "contains" option
340382	Ability to view / export the 2nd level of the Aging report output as if it were a top level report	This enhancement allows flexibility for the report editor to design and run aging reports which immediately produce output to the second level where the aging for a specific time period and for a specific status can be viewed without the need to produce an interim summary report that shows all time periods for all statuses.
340058	Output the report_id to the log file when Entering run report (as well as leaving)	This minor enhancement is made to aid in debugging reports at the programming level. The report_id is now displayed before and after running a report, so that if an error is encountered during the process, the log now provides additional information as to the report in error. This help when multiple reports may be executing at the same time.
338513	Report performance when the report utilized multiple hierarchies	There are several improvements to reports that are defined with multiple hierarchies, all resulting in improved performance.
335005	Keyword searching on repeating row data - enhanced control	When a keyword query is performed using the "contains" operator, and other filters include fields that may restrict the return of repeating row data, the "Filter Child Values" checkbox can be used to confine the results returned to those records that match the other filters.

Count: 12 rows

Module: Sign On		
Issue #	Title	Release Note

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347117	The user's locale can now be set and remembered on the Sign On screen	A new behavior setting named ALLOW_CHANGE_LOCALE_AT_SIGNON provides a select list on the Sign On screen. This contains a list of all the available language locales. The user can select a specific locale when they sign on. This selection is remembered as the default for subsequent sign on attempts.
Count: 1 rows		

Module: User Custom		
Issue #	Title	Release Note
345989	New user custom exit for list value localization	A new user custom programming exit named preUdfListTransaction has been created to allow developers to modify UDF list values when they are being inserted / updated.
Count: 1 rows		

Module: XML Import and Export		
Issue #	Title	Release Note
346773	Context-awareness when using the metadata migration tool to move messages between servers	Previously, when an translator provided a localization to a message, all other instances of that message that were translated would be migrated to a different server with a single translation as opposed to retaining any context provided by the administrator. For example, a term translated as a field title may have had a different translation than when the same term was used to translate a UDF field value. These translations are now able to retain their original context so the target server retains the nuances of differences in language that may not exist in English.
345475	The "Export text messages" family now allows the selection of any of the available locales	Previously, when exporting the locale metadata, all locales were exported at one time. The administrator may now select any combination of the available locales for export.
Count: 2 rows		
Total Count: 48 rows		



ExtraView 11.1 Release Notes  
Fixed Bugs

Module: API & CLI			
Issue #	Found in Release	Title	Release Note
338351	11.0.3	Result pages that used templates to display results from the API could show the incorrect values	This was a rarely encountered problem, but has been resolved.
			Count: 1 rows

Module: Add & Edit			
Issue #	Found in Release	Title	Release Note
339087	11.0	Popup search box on edit screen gave an error when in Japanese locale	This was due to an unexpected condition in the Japanese data, where a field had an incorrect value. The error is now handled so the user will obtain the expected search results from the popup.
338321	11.0.3	Error when updating a Relationship Group and using the POST_EDIT layout	The POST_EDIT layout is a feature only used by a few customers and this was not properly tested after changes to the underlying relationship group code. This was a regression error and has been fixed.
336032	11.0.2	A specific set of user actions could cause a child record to be wrongly related to a parent and the record would be saved with an incorrect Area/Project	This was an obscure but important problem. This only occurred with configurations that used configurations with related issues that involved STOP business rules that a user could invoke if they wanted to back out of a transaction. If the user then tried to move ahead with their transaction sequence there was a potential for the server session information to be incorrect causing the problem. The code has been altered to properly handle the server sessions in this scenario.
			Count: 3 rows

Module: Administration			
Issue #	Found in Release	Title	Release Note
345173	11.0.3.1	Report Manager - searching within all folders	When searching through the report metadata in the Report manager administration utility, not all reports could be found, unless the data was already present in the browser. All data is now searched, irrespective of whether the data exists within the user's browser or only exists on the server.
339261	11.0.1	Could not filter records in administration lists using the Created or Updated Dates	This bug was fixed so that these columns are now sortable using a mouse click on the column title
333647	11.0	Administrator was unable to delete a data dictionary field	This was related to a complex navigation bar definition. The problem has been fixed.
			Count: 3 rows

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Module: Allowed Values			
Issue #	Found in Release	Title	Release Note
347178	11.0.3.2	Changing a parent allowed value did not clear child values	This bug was introduced in 11.0.3.2 and found immediately thereafter. It did not affect all allowed value relationships. A patch was available for customers who upgraded to 11.0.3.2 and the problem has been resolved in 11.1
			Count: 1 rows

Module: Business Rules			
Issue #	Found in Release	Title	Release Note
347909	11.0.4	Population of localized list values into text field via business rules took the English value and not the translated value	A business rule assignment of a value from a list field to a text field in a multi-locale system resulted in the text field containing the English rather than the localized value. This has been fixed.
335871	11.0.2	STOP rules were introducing a traceback in the application server log	There was no need to write an error to the log when the business rules processed a STOP action. The traceback has been removed from the log.
			Count: 2 rows

Module: Charts			
Issue #	Found in Release	Title	Release Note
342688	11.0.3.1	Time based cChart mean was not correct when using "Run Now" from Scheduled Report screen	This problem has been resolved.
342501	11.0.3.1	Exception observed when running value based control chart with max number of points	This was a straightforward bug at the boundary point. It has been fixed.
			Count: 2 rows

Module: Database			
Issue #	Found in Release	Title	Release Note
343377	11.0.3.1	Text Area fields were making duplicate entries in the item_text table	This was a rare problem, which could not be replicated by any known sequence of keyboard strokes while editing / updating an issue. Code has been added to prevent this recurring.
			Count: 1 rows

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Fixed Bugs

Module: Design Center			
Issue #	Found in Release	Title	Release Note
345056	11.0.3.1	Exception occurred when adding a layout element attribute to a nested Related Issue Display	Nested related issue displays are a rarely used configuration option. A customer found that a layout created in a previous version could not now be altered as it was no longer an allowable configuration. The ability to configure this combination has been reinstated.
			Count: 1 rows

Module: Document Repository			
Issue #	Found in Release	Title	Release Note
338951	11.0.3	Document Repository filters on Report screen were not working	Documents could not be found unless the folder within which the document was stored was open. This has been fixed.
338950	11.0.3	Document Repository - "Please Wait" message did not clear	Occasionally, or with a specific repeatable set of mouse clicks, the "Please Wait" message on the document repository that is displayed when a user opens the Report screen did not clear, and once seen would not go away, even with a new sign on session. This has been fixed.
			Count: 2 rows

Module: EV Mail			
Issue #	Found in Release	Title	Release Note
339093	11.0.3	Lost formatting (line breaks) in EVMail HTML Area fields on add and edit screens	This was due to an incompatibility between the style of the source within Microsoft Outlook and the style used for paragraphs within ExtraView's HTML Area fields. The style within ExtraView now renders a small amount of space after each paragraph to improve the presentation.
338972	11.0.3	EMail settings were not parsing out their own email addresses	ExtraView no longer saves the MAILBOX_USER email address in the EVMail_TO_UDF and EVMail_CC_UDF fields as email recipients
338039	11.0	NotSerializableException in com.extraview.util.ExtraViewConfig	The root cause of this issue was in the EVMail task. It resulted in users not being able to receive email and not being able to create new issues. This was a serious bug that has been fixed.
337503	9.0.3	Issue insert / update from EVMail gave an error "field is too large"	EV Mail was only accepting the text body of the email up to 128kB in size (which is considerable). A customer was sending larger emails to ExtraView via EV Mail, so the size has been increased to 5MB.

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Count: 4 rows

Module: File Import (GUI)			
Issue #	Found in Release	Title	Release Note
345280	11.0.3.3	Too many open cursors error observed while performing File Import (update)	This problem was resolved.

Count: 1 rows

Module: General code issues			
Issue #	Found in Release	Title	Release Note
342636	11.0.3.1	Users were not able to sign on to a site and the observed service count in the log increased	Two potential conditions to cause this problem were found. First, workspace save/save operations could omit a database commit, leaving the security user object potentially locked. Secondly, although this had never been observed in any previous release, there was a window in the security user logic that permitted a lock to be obtained on connection a, with the lock release attempted on session b, leaving the security user object locked.  These problems have both been fixed.
339315	11.0.3	Database showed blocking locks on the security_user table with one site	This was traced to a one-time event where a user had many open report windows within a workspace, each with different page sizes. The user then signed into ExtraView with a different browser, and caused a locking condition. This has been resolved.
338040	10.0	SSO Sign Off URL	A change to the sign off process was made, when a user is running within an SSO environment. Now, the entire screen is cleared and redirected to the redirect URL, not just the main frame on the screen.
336582	11.0.2	Locked up of server process	An analysis of the log files determined that this was caused by the altering of a specific behavior setting during normal use of the system. This was not behavior that was predicted, as the behavior setting was normally set during the initial configuration of the system and then never changed again. The contention is now dealt with by the code in case this operation is attempted again.
335946	11.0.2	System would not start after a Tomcat server restart, or took so long that there was a perceived problem	During the server start there is a cleanup process that removes stale information from a database table. This table had grown to a huge size - way beyond that ever predicted, due to the running of some specific reports. The cure for this issue was to redesign several aspects of how this database table is used, so it can never grow to the same large size. This reduces the overhead when starting the Tomcat

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			server so the cleanup is now a rapid action.
Count: 5 rows			

Module: Gridedit			
Issue #	Found in Release	Title	Release Note
337409	11.0.3	Stuck threads while executing business rules associated with the Gridedit functionality	This was a problem encountered on some configurations when using Gridedit on a large number of issues within a report. The service count on the server would increase and not return to a low level and users would see degraded performance. Problem has been resolved.
Count: 1 rows			

Module: History			
Issue #	Found in Release	Title	Release Note
337272	11.0.3	Abbreviated side-by-side history was not reporting correct information	This occurred with some multi-valued fields when numerous changes were made within the lists with edit sessions. This has been fixed.
Count: 1 rows			

Module: Internationalization			
Issue #	Found in Release	Title	Release Note
345120	11.0.3	Aliased list values were not translated when you use the Translate System Messages and Prompts screen to translate UDF_LIST values	This was a bug and has been fixed.
342166	11.0.4	Fix various I18N message problems and enhance the administration screen	A review of all localizable messages in the source code was made, and several errors corrected to simplify the translation of these messages. At the same time, the administration screen for translating messages was updated, to better indicate the place in the source code the message originates and to provide a distinction between system and end user messages.
340038	11.0.3.1	Data Picker was rendering undefined values instead of days of the week when localized to Portuguese	This was more of a process problem than a software bug. The calendar code needed the underlying calendar JavaScript file to be in place before commencing the localization. The process for doing this has been added to the documentation pages for localization.
Count: 3 rows			

Module: LDAP			
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Issue #	Found in Release	Title	Release Note
338994	11.0.1	LDAP Synchronization problem	<p>This issue was connected to the difference in the way ExtraView handled time zone information, compared to the way LDAP handled this. To solve the problem, additional configuration options have been introduced to the task manager for LDAP:</p> <p>GT_TIME_ZONE_FORMAT GT_FRACTION_DELIMITER GT_FRACTIONAL_DIGITS GENERALIZED_TIME_FORMAT</p> <p>Configuring these correctly will solve the problem.</p>

Count: 1 rows

Module: Layout Rendering			
Issue #	Found in Release	Title	Release Note
347433	11.0.3.2	Text wrapping on Text Area fields within repeating row layouts	<p>This was a bug within Microsoft Explorer (version 11 and prior versions) . When a Text Area field was placed within a repeating row layout, and the user entered text, the text would not automatically scroll to the next line when the user reached the right-hand edge of the input area, but the text area box scrolled. We have worked around this problem to make the text area fields scroll correctly when used in this configuration.</p>
337925	11.0	HTML code seen on detailed reports	<p>Occasionally a &lt;/span&gt; HTML tag would be seen on detailed reports, within HTML Area fields which had been populated from EV Mail. The incoming email was not being parsed correctly to filter out the tag. Problem has been fixed.</p>

Count: 2 rows

Module: Mobile Client			
Issue #	Found in Release	Title	Release Note
342157	11.0.1	User could not upload signature on iOS mobile app	<p>A problem related to the upload of signatures from the Canvas when used on image fields was reported. This was fixed in the latest release of the mobile client.</p>
339799	11.0.3	Mobile client did not open issues direct from email	<p>This was due to security changes made by both Apple and Google in their mobile operating systems. A new method to open issues from email has been introduced to circumvent the problem and drilldowns from email now work again.</p>

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339246	11.0.1	Could not upload images with the latest Android client build	This error was caused by a change to the HTTP libraries within the Android operating system. The problem was resolved with a minor change to the ExtraView client code.
338781	11.0.1	Upgrade of mobile client from Google Play Store results in application error	This problem existed for a couple of days after a new version with the incorrect key was uploaded to the Android Play Store. The problem was spotted and fixed immediately.
338511	11.0.1	Upload of image or signature was failing intermittently on mobile app	Image upload and signature upload on Android mobile clients would fail intermittently. The cause of the unreliability was determined so the upload should now work without problem.

Count: 5 rows

**Module: Notification**

Issue #	Found in Release	Title	Release Note
348120	11.0.4	Ad hoc emails sent image thumbnails as opposed to the full images	It was found that when an image field was included within an outgoing email template in the form \$\$IMAGE_FIELD\$\$, the thumbnail to the image that was used as its representation on screens was being sent as opposed to the image itself. This has been fixed so that the full image is sent.
345975	11.0.3	Ad hoc emails were not cleaning up temporary files after the email was generated	This problem had no impact on users, and the fix was to ensure that temporary files were deleted after email was generated.

Count: 2 rows

**Module: Quickfind**

Issue #	Found in Release	Title	Release Note
347948	11.0.4	Searching for "İklim" yields no results	This was a problem with the uppercase "İ" character in the Turkish locale. Quickfind did not correctly search for these characters. This has been fixed.
333124	10.0	Quickfind and special Characters	This problem occurred when searching for strings such as "(abc)def". The ")" character in the middle of the string was not being handled correctly, so no results were returned by the search. Special characters are not treated as breaking spaces, so the search is now equivalent to "abc def", where "def" must follow "abc".

Count: 2 rows

**Module: Rankings**

Issue #	Found in Release	Title	Release Note
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339607	10.2	Error in RANK field of ISSUE	An existing field with the display type of number, for which data exists, cannot be used as a ranking field by updating the data dictionary. Ranking fields must be created anew, or with number fields that do not contain existing data.
Count: 1 rows			

Module: Relationships			
Issue #	Found in Release	Title	Release Note
335876	11.0.2	Deleting records from a relationship when the configuration used ALT_ID	This was due to a configuration where the ALT_ID was used on a related issue display. When the user clicked the box to remove the issue from the relationship, the actual ID rather than the ALT_ID was required to complete the action. This has been fixed.
Count: 1 rows			

Module: Report Scheduler			
Issue #	Found in Release	Title	Release Note
346539	11.0.3.3	The "Next Scheduled Run" date was set incorrectly for Quarterly and Yearly Scheduled Reports	There was a minor error in calculating these dates. This has been fixed.
346183	11.0.3.3	"Select the Owner's Role" field was incorrectly set to "Owner's Current Role" after setting the report schedule for the first time	This has been fixed.
346170	11.0.3.3	The report owner was not saved as a recipient of the report when creating a new schedule	This has been fixed.
338952	11.0.3	Scheduling Reports on quarterly or annual triggers	When reports set up with Quarterly or Annual triggers had their schedules changed, this was not recognized and the reports did not get produced with the new schedule. This has been fixed.
334557	11.0.1	When you set up a new report schedule / document output to repository, the report / document was wrongly generated	Now, saving the schedule does not result in the sending of the report / document. The user should click the "Run Now" button if they want to generate results before the schedule triggers the delivery of the output.
Count: 5 rows			

Module: Search / Report			
Issue #	Found in Release	Title	Release Note
348041	11.0.4	Missing LCL label from uChart when one of the LCL values is less than zero	On uChart output, the LCL label was missing, when one of the LCL values was less than zero. This was fixed.
347934	11.0.3.3	Some non-ASCII characters causes strings displaying these to not	This was related to a few characters and has now been fixed



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		display on Report output	
347899	11.0.4	Users were unable to run existing time based cCharts following an upgrade	This was related to these charts being stored with an incorrect data/time format within the database and has been fixed
347894	11.0.4	Time Based cChart - Threshold and Control Limit Labels were cut off when there were less then 12 items plotted on the x-axis	This was a cosmetic issue and was fixed
347124	11.0.3.1	A Checkbox field on a column report caused a SQL exception error	This was fixed
346368	11.0.3.3	Page Forward button when viewing a hierarchical report would not always work after the Refresh button was clicked	This was fixed.
346104	11.0.3.3	Pagination Issue with report definitions	If the report output spanned more than one page, and the user paginated ahead, the report definitions would be repeated. This has been fixed.
346101	11.0.3.2	Repeated Group Headers in a Column Report with multiple hierarchies	When running a column report with multiple hierarchies, and paginating forward through the report, it was sometimes possible to see that the group headers on the report would be incorrectly repeated. This has been fixed.
346095	11.0.3.3	When editing a container report, the sub-reports were not retained in its configuration	This problem only happened with one report, but the source was identified and fixed, so that all container reports retain their sub-reports when the report editor is used to view / change the container report.
345684	11.0.3.2	A Hierarchy report with aggregation generated an error	Using the "Perform aggregate function on results" checkbox on a hierarchical column report generated an error. This has been fixed.
345681	11.0.3.2	Saved Filters link on Report Manager screen	Although Saved Filters appear on the admin Report Manager screen, they cannot be edited on that screen. The links are only operable on reports. The action that occurred when a user clicked on a Saved Filter has now been suppressed, although the title to the Saved Filter still appears as a link.
345677	11.0	Charts with runtime filters sometimes had an exception when they ran	This problem was resolved with a bug fix
345669	11.0.3.2	Custom filters on hierarchical report did not generate results	This only affected installations which used the "custom filter" feature. Not all the correct results were observed on reports that utilized the custom filters. The issue has been fixed.
345633	11.0.3.2	Container reports were not displaying the report output definitions	Container reports were not displaying the report definitions, unless the report was edited and saved. This problem was introduced with the new feature in 11.0.3.2 to allow any combination of report definitions / filters to be output. Problem resolved.
345198	11.0.1	Some formulae in Excel templates were being corrupted and leading to incorrect results	This problem was found in column reports which used Excel templates to generate results. The problem was traced to a 3rd party Apache Foundation library, named POI. The version of this library with the bug has been replaced with a newer version where the problem does not exist.
345197	11.0.1	Base level filters were only saving the last value for the same field used in multiple and/or conditions	The filters were not saved correctly leading to this problem. This has been fixed.

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345164	11.0.3.1	RC1 timeout errors were observed when running a Detailed Report that had a document field on the layout	This problem occurred when the document field was placed within a related issue display and then placed on the Detailed Report layout. This has been fixed.
345162	11.0.3.1	NullPointerException when running report	This was observed while running a container report with runtime filters from the report tree. The PDF is rendered in a new Browser tab and the runtime filter panel was closed, thereby killing the server session. The session monitor task kicks in at the appropriate time, to clean the killed session. This cleared the session data and if the report was still running, resulted in a problem. This has been resolved by allowing the report to run in a separate session.
345151	11.0.3.1	Errors running Container report	While running a Container report with runtime filters from the report tree, the PDF is rendered in a new browser tab and the runtime filter panel is closed, thereby killing its session information. The session monitor task starts in a predetermined manner to clean the killed session, wiping out the session data associated with the report. If the report is still generating, it did not then have access to information it required. This only happened with large reports that took a long time to generate, and only when the session monitor task happened to perform its cleanup task. The problem has been resolved.
344901	11.0.3.1	Exception occurred when running a Summary Report that had a data dictionary field name which was exactly 30 characters in length, and Filter Child Values was set to "Yes"	This has been fixed so no error occurs.
343302	11.0.3.1	After running a report and altering the setting for the results per page, the underlying value for the user should not be altered from their default	This minor issue was corrected, so the user retains the default value in their user settings.
341634	11.0.4	Typeahead on user popup fields did not work on query screens	This was a regression error and had been working in previous versions. The problem has been fixed.
340348	11.0.4	ClassCastException was observed when outputting a PDF report	This problem was caused by an invalid tag within HTML that was being output to the report. The tag was passed into ExtraView via an API command and did not originate within ExtraView. The report will now handle invalid HTML tags.
339834	11.0.2	SLA states did not use the correct business calendar	SLA reporting was found to only use the 24 x 7 business calendar, and not the specific calendar requested in the configuration. This has been fixed.
339162	11.0.3	Selecting field not in *None* vs. field in *all vals* operators were not working correctly when filtering on repeating rows and not returning repeating row data	This was a rarely used set of filter combinations that did not work as expected. The SQL has been altered to now produce the correct results
338294	11.0.4	Out of memory error caused by a summary report that generated a huge number of records on the output	This was traced to using a Summary report which had the option set to "Include rows with no data" and which produced output of tens of thousands of rows in the results. The behavior setting named

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			LIMIT_SUMMARY_QUERY_ROWS now limits this behavior.
336584	11.0.2	Application server log showed an exception - "missing IN or OUT parameter"	The most likely root cause of this was a user clicking on the "Next Page" button before the results were fully displayed on the current page. A check for this has been introduced to prevent the behavior.
334660	11.0	Word wrap on report definition values	When report definitions were output and included values of fields with extremely long values, such as alternative titles and report expressions, the output did not wrap to keep the contents at a reasonable width, and could extend for several screens in some cases. The solution has been to limit the width of the output to 1280px, which should fit comfortably on most user's screens.
334506	11.0.1	"Group By" Column reports displayed duplicate headers when paginating ahead on browser output reports	This was a bug that was fixed.
332367	10.3	Justification of headers and footers was incorrect in Container Report output	The justification of headers and footers on Container report output has been corrected so that they conform to - Left header - Left justified - Center header - Center justified - Right header - Right justified
331956	N/A	If a Group By Summary Report used within a Container did not return any results, the sub-reports were still generated	The intent was that if there were no results, then the Container report should not generate empty reports. This was fixed.
Count: 31 rows			

Module: Sign On			
Issue #	Found in Release	Title	Release Note
345647	10.2	LOGIN_ID was not operable when a site was configured to use SSO	This has been fixed.
339099	11.0.3	Authentication failed if SSO_STATE = YES and CUSTOM_AUTHENTICATION = LDAP	This has been fixed to work correctly.
Count: 2 rows			

Module: Web Services			
Issue #	Found in Release	Title	Release Note
340919	11.0	Web Services Addattachment insert call was not working correctly	This problem occurred as the call to the web service did not specify the attachmentDesc nor the charset. These should have been specified by the developer calling the web service. A check in the web service is now made to prevent a null pointer in these circumstances.
Count: 1 rows			

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Module: Workspace GUI			
Issue #	Found in Release	Title	Release Note
346662	11.0.3.3	Panel did not resize correctly when utilizing the Change Filter button on the menubar of a report output	This was purely a cosmetic issue and has been fixed
345614	10.2	Extraview Workspace icon error	A single user reported that they could not see the icons and buttons within their workspace. The problem was found to be due to their Apache configuration, but a minor bug fix was placed within the ExtraView code to prevent this from causing a problem to other users.
337052	11.0.3	Workspace panel sizing and modal popup windows	Several minor changes to the workspace GUI have been made so that newly opening panels and popup modal windows better resize to prevent the user needing to manually resize these, or to use the scroll bars to reach information.
			Count: 3 rows

Module: XML Import and Export			
Issue #	Found in Release	Title	Release Note
345152	11.0.3.1	The data migration did not fully migrate all parts of user defined navigation bars	This resulted in orphaned entries in the navigation bar database tables. Problem is fixed
			Count: 1 rows
			Total Count: 88 rows