

Release Notes for ExtraView 12.0

8/13/18

ExtraView 12.0 Release Notes
Feature Enhancements

Module: API & CLI		
Issue #	Title	Release Note
357260	The original file name is displayed when downloading a file via the ev_api	Previously, a random name was applied to the downloaded file. The file name is now the original name used when uploading the file.
352761	New API parameter to send report output to Excel, Word, etc.	There is a new option on the API run_report command. This allows the user to output the report in Microsoft Word, Microsoft Excel, and Adobe PDF formats.
		Count: 2 rows

Module: Add & Edit		
Issue #	Title	Release Note
358111	Warn users when closing a parent issue and a child popup is open for add/edit	When a user is editing an issue within a popup window, and they try to save or close the parent issue window, there is now a warning that the data within the popup window will be lost if they continue.
355633	If a rule cleared an HTML Area or text area field, the attachment link is disconnected if it existed	This minor enhancement automatically disconnects a linked attachment from an HTML Area or text area field if a business rule triggers a {clear} operation on the contents of the field.
352211	Inline images within HTML Area / Log Area fields can be resized automatically	A new behavior setting named MAX_EMBEDDED_IMAGE_WIDTH allows images pasted into HTML Area / Log Area fields to be restricted to a maximum size. Many times, users will paste large screenshots into these fields, and this large size causes add screens, edit screens and reports to render wider than other user's screens. This option resized images as they are displayed so they will be constrained to a reasonable width, reducing the need for horizontal scrolling to see the entire image.
351922	Improve the handling of styles when copying documents from MS Office into HTML Area fields	Microsoft Office documents use internal styles based on CSS, but these styles are not known to non-Office applications. To better render documents and emails that originate in Office, ExtraView now contains a set of styles based on those found in Office. This provides more accurate rendering of Office documents in ExtraView, but there will be some minor differences where browsers cannot faithfully replicate the rendering of Office documents.
350502	The Issue ID is now entered into the application server log in Add and Edit operations	This helps with debugging problems which affect individual issues
349858	The LABEL TAG layout cell attributes may now be used on the fields within repeating row layouts	This new feature allows better formatting of repeating row layouts. It is especially useful if you want to place several repeating row layouts within a single add or edit layout and you wish to vertically align the columns in each layout.
		Count: 6 rows

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Module: Administration		
Issue #	Title	Release Note
358272	Wider report list fields on user profile pages	When an administrator or end user modifies the list of reports select for their home page within user accounts administration, the report titles are no longer truncated to 35 characters, and the entire title of each report will appear.
355958	Popup warning when users change TEXTAREA fields to HTMLAREA within the data dictionary	Within the data dictionary, the administrator will observe a warning if they attempt to alter a field from a display type of Text Area to HTML Area, or to turn on the HTML display for Log Area fields. This warning reminds them to run the utility to convert the data to the new display type before allowing users to update issues
352728	Administrator warning email is configurable when user who's password is expired sends mail via EVMail	The PASSWORD_FORGOTTEN setting is used to determine whether a user whose password is expired should generate warning emails to administrators. The assumption is that a user with an expired password will reset their password the next time they access ExtraView via the desktop, but in the meantime there is no reason not to process emails in the normal way.
352054	Administrative Emails include additional details of the site and node	This enhancement allows administrators who manage multiple ExtraView sites to differentiate between the warnings generated from each site, and from specific application servers in clustered environments.
352017	New ability to view the UDF_ID and UDF_LIST_ID values through the administration screens	This simplifies some tasks such as troubleshooting and working with the APIs
349951	The email sent to administrators when user's accounts are deactivated after unsuccessful sign on attempts includes additional information	The user's job title and their current role has been added to the outgoing email.
346692	Migration tool that moves Document Repository files out of the database and on to the file system	This is an external program that the administrator may run to move documents from the internal repository within the database, to work in an identical fashion but with the files stored on the file system
291075	Presence of character set settings in user account maintenance screens	Users now have access to alter their personal character set settings, if they are not in the base locale (usually US English) of the system. This saves the administrator altering these values for them, should it be necessary.
		Count: 8 rows

Module: Attachments		
Issue #	Title	Release Note
352275	New ability to hide the Add Attachment button and thereby force users to add attachments via the ability to associate an attachment with a specific field	Two new security permission keys have been created, to allow configurations where users may add attachments via the Add Attachment button and the Attachment Link button independently. This gives more flexibility in being able to configure layouts where the user might be forced to use one method or the other, or have both methods available. The following keys can be used to provide this functionality:

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		- PR_ADD_PROBLEM.ATTACHMENT_LINK - PR_RESOLUTION.ATTACHMENT_LINK - PR_ADD_PROBLEM.ATTACHMENT_ADD - PR_RESOLUTION.ATTACHMENT.ADD
Count: 1 rows		

Module: Business Rules		
Issue #	Title	Release Note
359078	New ability to specify "from user" within template email rules	The syntax for the MAIL business rule action has been enhanced to support the ability to alter the name of the "from user". The syntax is now: {MAIL: 'template_name', [FROM:user] [INCLUDE:ATTACHMENTS] [user [, user2, user3, ...] field_name [, field_name2, field_name3, ...]]}
357943	Ability to get day, month and year from a Date or Day-type field	The following qualifiers can now be used on DATE and DAY type fields to extract parts of the dates: {day} The day number of the current month {day of week} The day number of the current week {day of year} The day number within the current year {hour} The hour number of the morning or the afternoon {hour of day} The hour of the day {minute} The minute number within the current hour {month} The number of the current month {second} The second number within the current minute {week of month} The week number within the current month {week of year} The week number within the current year {year} The year as a number
Count: 2 rows		

Module: Charts		
Issue #	Title	Release Note
347887	The "Filter Repeating Row Values" option is now supported within charts	This option allows for the optional filter of repeating row values in charts, in the same way this is supported on other report types
Count: 1 rows		

Module: Database		
Issue #	Title	Release Note

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358147	Updated Configuration.properties file entry for MySQL databases	<p>The DB_URL value for MySQL has changed. Please ensure that when you upgrade, that you edit the Configuration.properties file and add in the following change - if you copy your existing Configuration.properties file from the old version to the new version you will not get the new configuration parameter which is essential for the correct operation of XML export and import.</p> <p>A sample DB_URL for MySQL is now</p> <p>DB_URL = jdbc:mysql://yourserver.yourcompany.com:3306/evj?useInformationSchema=true</p>
327200	Oracle 12 support	Oracle 12c is now a supported database for ExtraView version 12
Count: 2 rows		

Module: Home Page		
Issue #	Title	Release Note
357729	Provide titles to the Business Area and Role fields within the navigation bar	A new behavior setting named NAV_BAR_TITLES has been implemented. This allows the display of titles to the Role and Business Area lists when it is set to YES
Count: 1 rows		

Module: Mass Update		
Issue #	Title	Release Note
347122	New option to save field lists on mass update operations that you might wish to perform regularly	In a similar way to saving field filters on queries and reports, users may now save the field lists they prepare for mass update operations, so they may be recalled and reused in the future. The field lists may be saved for personal use or for public use by anyone who has permission to the mass delete operation.
346061	The user interface for the mass update screen has been improved and new features added	<p>The user interface within the Mass Update screen has been improved, so that selecting fields for the mass update is identical to the selection of fields within queries and reports. In addition, the limitation of only being able to update 5 fields in one pass has been removed and an unlimited number of fields may now be updated at one time.</p> <p>Once a mass update has been configured, this can be saved for reuse, in a similar manner to "saved filters" within the Query screen and report editors.</p>
346014	Mass update operations now work on the results of hierarchical reports	This enhancement provides the capability to update all the issues within a single level of the results of a hierarchical report. When the user chooses to use the mass update feature, they are asked to select which level of the hierarchy the mass update is to be performed.

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Count: 3 rows

Module: Mobile Client		
Issue #	Title	Release Note
358015	Ability to place reports with runtime filters on the home page of Mobile App (this currently works in Workspaces)	Reports with runtime filters may now be set as Home Page reports on mobile clients.
354157	Include the titles "Back" and "Next" on paging buttons for mobile layouts	At a customer's request, the page forward and page back buttons on the add and edit screens of mobile layouts now include the titles Next and Back.
354056	Mobile App Zoom Feature	Mobile apps may now use the usual finger gestures to expand and then shrink the text on a screen.
Count: 3 rows		

Module: Navigation Bar		
Issue #	Title	Release Note
361932	Navigation bar drop-down menus rendering has been altered	The width of the drop-down menus from the navigation bar became a problem with configurations where there were several levels of menus. The width of the drop-down has been decreased, improving the readability of menus where there are many levels.
360007	Custom URL reports may now be configured on the Navigation bar	This is a straightforward enhancement which provides this capability. It is the administrator's responsibility to ensure that the custom report is well-behaved
359722	Lost changes alert displays for OPEN_IN_EDIT menu action type	When a user closes a parent window, and a child window with potential changes to its data is open, a warning is provided, giving the user the option to continue or to abort their changes in the child window
354820	Ability to alter the title for the keyword search on the navigation bar	A customer request was to be able to have the title of the field for the keyword search input field on the navigation bar have a different title from the standard term of "Search". This involved creating a localizable behavior setting for this field, as the term "Search" is used widely on other screens where it was required to keep the same term. A new behavior setting named NAV_BAR_SEARCH_TITLE provides the capability to rename the title within the navigation bar, independently of the remainder of places where the term "Search" exists.
354763	Increased size of the navbar action parameter column	This column is typically used to hold URLs to link to functions. Previously its size was constrained to 100 characters which was not sufficient for long complex URLs. The size may now be up to 256 characters.
Count: 5 rows		

Module: Notification

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Issue #	Title	Release Note
355632	Ad hoc email notifications now check NOTIFICATION_PRIORITY when setting the importance level on outgoing email	This allows the priority of the email to be indicated in the email client that receives the notification
353109	Embedded Microsoft Word CSS styles within outgoing email notifications	Microsoft Word / Outlook use a set of CSS styles that do not conform to strict CSS interpretation. This means that Microsoft documents often are not rendered accurately when their contents are pasted into a browser window. Conversely, notifications sent from ExtraView often do not render accurately within Outlook. A set of styles which mimic, as far as possible, Word / Outlook, are embedded into outgoing notifications from ExtraView. These improve the presentation of emails being read within Outlook.
Count: 2 rows		

Module: Report Scheduler		
Issue #	Title	Release Note
356566	Multiple reports may be added to a single report schedule and delivered in single email	Any number of reports can be selected within the report scheduler, and sent together as attachments within a single email
356437	Scheduled Reports Defaulting File Extensions on Merged Files	When a user uploaded an Excel spreadsheet to use in a report which is merged with Excel data, a minor enhancement ensures that when the report is run, that the spreadsheet is downloaded with the same file name extension with which it was uploaded. The use case is to allow a spreadsheet uploaded with macros enabled (the .xlsm extension) to be downloaded with the same extension so Excel recognizes that the file contains macros.
352152	Scheduled Reports - new ability to add a start date for a new report schedule	This new option provides more control over a schedule. The user may set the first date they wish the schedule to run, as opposed to the scheduler picking the first possible date / time the report should run.
Count: 3 rows		

Module: Search / Report		
Issue #	Title	Release Note
362491	Allow summation of multiple fields on a single summary report	This new feature allows the user to sum multiple fields on a summary report. The columns can be displayed in any convenient order for the end user's purpose.
362490	Increased number of fields you can place on the X and Y axis of matrix reports	Previously, the limit was 4 fields on each axis. Matrix reports now support up to ten fields on each axis.
358696	Point-in-time reporting	The report editors now have a new option to generate reports as of any date in time. This major new feature allows you to look at data within reports as it stood at any point in the past.

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358574	Interactive geospatial reporting	Geospatial reports with interactive maps may be created. Query filters determine which issues should be included on the map, and the maps presented to the user are of high quality. Users may zoom in and out, from street level to the entire world, and can click on markers at the location of the data within the issue to drilldown into Quicklists.
357824	The Edit report button now appears on the report output	The browser output of most report types now has a new button, labeled Edit Saved Report. When this is clicked, the user is taken to a new browser window or workspace panel where they may edit the report that generated the output.
357753	New ability to include filters on reports directly from user's profiles	When user attributes have been defined using user defined fields, the values set within a user profile can now be accessed directly as a filter on a report, using a new value in the field filter list, named Current User Value.
357289	Improved presentation of PDF report output	The presentation of Column, Matrix and Summary reports with an output type of PDF have been improved. The background shading is lighter, the font sizes are consistent and the borders between cells are thinner.
357023	New ability to suppress personal filters on the Query screen and within report editors	There are now 2 security permission keys, SR_SAVE_PERSONAL_FILTERS and SR_SAVE_PUBLIC_FILTERS. These allow the ability to save and use personal and shared query and report filters to be set independently.
356909	Filtered list of fields on reports, by Area and Project	This new feature is enabled by a behavior setting named AUTO_FILTER_QUERY_FIELDS. When used, end users are able to filter the lists of fields within the report editors such that they only see the fields eligible for reporting / sorting that are within the Business Area and/or Project they select. This is useful in sites with a large number of fields as the lists will only display the fields that are selectable for the current report.
356819	Expandable and collapsible sections on Matrix and Summary reports	When matrix and Summary reports contain sub totals, the user can click on the title to a section of the report on the vertical axis to collapse the section, and to only display the sub-totals for the selected title. Another click will expand the selection. There are also buttons to expand and collapse all sections of the report.
355234	"Combo" boxes have been implemented to display drop down lists of reports in Container and Dashboard reports and the Navigation Bar editor	This new option allows the user to use the combo box to search for specific reports in the lists, without scrolling through long lists of reports. The user may still scroll through the list to make the selection if they desire
353724	Keyword search performance when custom security is configured and uses ORs	When a site used custom security, and the criteria used "OR" logic, it caused keyword searching to search the database for each clause within the statement. This caused a performance bottleneck so the code has been optimized to speed up the processing and thereby produce speedier results with keyword queries
353429	Performance improvement for "Allow Additional Keywords"	It was found that when a site was configured with custom security, the keyword search capability on report outputs, enabled with "Allow Additional Keyword Filters" took a significant amount of time to return results. This was due to the query checking the custom security for each keyword entered, as opposed to just checking once for the report. This has been fixed.
353423	The Report ID is now displayed on the report selection lists in the Navigation Bar	This makes it simpler to identify the report that you wish to place on a navigation

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	utility	bar
353411	New functionality to drill down on a Time Based Control cChart to display the issues for the month of the drilled data point instead of the events of the prior month	This is a minor enhancement to time-based Control cCharts.
353409	Ability to introduce parentheses around the fields within advanced filters	A new, simpler means of including query filters which handle parentheses has been implemented. Previously, filters needed to be repeated within "or" sections to emulate parentheses. This often led to cumbersome looking queries. Now, each filter may be indented with a single button click. The indented filters provide an indication of where parentheses around filters exist.
353398	Conditional formatting on reports	Column, Treegrid, Matrix and Summary reports all support conditional formatting of the results. For example, use colored text or background, or colored icons to highlight results based on conditions you set within the report editors.
352409	Runtime filters when outputting a report to PDF format for Custom URL report PDF	When the user's browser is set to download a PDF document, as opposed to open the document within the browser and runtime filters were specified for the report, the runtime filter popup will remain open, allowing the user to set different runtime filters and then rerun the report.
349859	provide feedback on long-running reports	When a report runs for more than a few seconds, a message appears to the user asking them to wait. This feedback lets the user know that the report will be generated in due course.
348023	The "Filter child values" option has been implemented within appropriate chart types	This provides consistency of handling repeating rows within charts, and in the same manner as other report types
347898	After editing a report, the report folder tree will now display showing the report that was just edited in view of the user	Previously, the report screen was redrawn entirely and the user was placed at the top of the report list. Now, the report they just created or updated will be displayed in view of the user.
334748	Support for wild card querying on popup field lists	When querying on a popup list, the wildcard asterisk character can be used along with a partial entry of the characters within the text you are searching
303160	Geospatial reporting	This is a major new feature which allows issues to be tagged with geo-coordinates, and these coordinates are then used within geospatial reports to produce maps showing the locations of the issues. Interactive maps, heat maps and shaded maps can be created.
Count: 23 rows		

Module: Sign On		
Issue #	Title	Release Note
352072	Support for SAML 2.0	SAML version 2.0 authentication is now supported.
Count: 1 rows		

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Module: User Custom		
Issue #	Title	Release Note
359300	New ucPostDelete usercustom exit	This is a new user custom exit that allows the developer to process additional code after an issue is deleted by a user.
355684	New ability to dynamically control access to Document fields	A new user custom named ucAllowViewDocumentOperation has been implemented to allow additional control over whether documents that exist may be seen to exist as opposed to the user being allowed to actually download the document.
349007	New user custom exit for Allowed Values	A new user custom exit, ucAllowedValuesChanges, has been implemented to provide information to user custom code on changes to allowed value combinations.
Count: 3 rows		

Module: User Interface Issues		
Issue #	Title	Release Note
359887	Improved presentation of radio buttons and checkboxes	The standard presentation of both checkboxes and radio buttons within HTML is very plain. ExtraView 12 now renders these in a styled way, with different coloring for different user interface themes. The objects are also rendered at different sizes according to the size of a user's personal text option.
358974	User Interface changes	Important!!! There are several improvements to the user interface with version 12. to ensure that you obtain the maximum advantage of these, you should reset the user interface theme when you upgrade your site. Go to Administration --> Initial Setup --> User Interface Themes and select your choice.
358958	New ability to render layouts with titles above fields	Traditionally all layouts rendered the field labels to left of the field value. This new layout-level option allows layouts to render the labels above the field values. This creates narrower layouts, at the expense of the height of the rendered layout
355735	Improved selection of user interface themes	When selecting a user interface screen, the administrator may now choose from sets of icons as well as from buttons with text. Additional sets of icons have been provided to allow for more flexibility in designing alternative user interface themes.
355055	New user interface theme options	The administrator now has the ability to choose icons as opposed to buttons with text when they set the user interface theme within administration. There are two sets of colored icons provided that provide alternatives to the traditional buttons with text.
Count: 5 rows		

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Total Count: 71 rows

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Fixed Bugs

Module: API & CLI			
Issue #	Found in Release	Title	Release Note
356924	11.2.5	The API call update_user_password did not update user passwords	This was fixed.
			Count: 1 rows

Module: Add & Edit			
Issue #	Found in Release	Title	Release Note
357445	11.2.1	Thumbnails for images within image fields were not generated with the correct size	The thumbnails are now being generated correctly
356009	11.2.3	In a configuration with LOG AREA fields beneath a TAB field, the contents of the LOG AREA field could be hidden after a user clicked on a tab within the Tab Field	This only happened in multi-locale sites and with the specific configuration outlined in the title to this issue. The problem has been fixed.
355235	11.2.2	A text line was deleted within HTML Area fields each time the field was edited	This was an obscure, yet significant problem, when the HTML Area field was in a read-only mode. If there was a screen refresh that redisplayed the HTML Area field, it would be seen to lose the first line of text. A patch was made available to fix this problem as soon as it was found, and the code going forward contains a fix.
354811	11.2.2	Embedded images in read-only HTML Area fields were sometimes lost after an issue update	This was an intermittent problem that was fixed.
354744	11.0.3.2	Pop up list Search box - clear button is not working.	The Clear button on the search field within the window for a popup list field was inoperable. This has been fixed.
353608	11.2.3	The display of radio button fields in a vertical direction has been altered	On Add / Edit screens, the button followed the label which was the incorrect alignment for good presentation. Now, the buttons are aligned vertically and the labels follow
352290	11.1.1	Setting the Default Value on a Checkbox field always defaulted its value to this setting, even when editing an existing record.	The default value should only work on an Add screen. This has been fixed
			Count: 7 rows

Module: Administration			
Issue #	Found in Release	Title	Release Note
363002	12.0	If the COMPANY_NAME_LIST_UDF points to a multi-valued UDF, users' company names are created with a semi-colon on the end	This resulted in a non-matching value of the company name entered by the administrator, and a new company name value with a ; at the end was being created. This has been fixed to eliminate any ; character at the end of the company name entered.
360637	11.2.6	Invalid SQL when updating lists	This was only a problem in single-locale sites and was fixed

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355964	11.1.0.1	Error observed when using the administrative report manager to copy reports	This was an intermittent problem. This was fixed.
353218	11.2.3	The Administrative Report Manager filter for dates returned invalid results	This has been fixed
350176	11.1	Last Date Run and Last Run By information was not updated when reports were run within the Home Page	This has been fixed
			Count: 5 rows

Module: Allowed Values			
Issue #	Found in Release	Title	Release Note
353624	11.0.3.2	Allowed Values - changing the parent in an allowed value relationship did not clear the child value	This problem only affected a small number of allowed value relationships in installations, but has been fixed.
			Count: 1 rows

Module: Attachments			
Issue #	Found in Release	Title	Release Note
354759	11.2.3	Attachment links were not being removed when an attachment was deleted	This has been fixed
349116	11.1.1	Duplicate image thumbnails were being created in the database attachment table	This only became a problem when a user attempted to delete an entire issue, and the duplicate prevented the deletion from happening. This has been resolved.
			Count: 2 rows

Module: BatchMail			
Issue #	Found in Release	Title	Release Note
356328	11.2.2	Attachement links displayed on outgoing emails.	Previously, Attachment Links appeared on all outgoing emails when the field to which they are linked is on the appropriate layout. There is an enhancement, with the provision of a new security permission key named PR_RESOLUTION.ATTACHMENT_LINK_NOTIFICATION. This allows the administrator to include or exclude the Attachment Links for any role. The rationale is that there are occasionally user roles where the administrator wants users to not see the actual attachments, although they do want them to see the contents of the field to which they are linked.

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355178	11.2.2	BatchMail did not send embedded images from within HTML area fields within template email notifications	This was a bug and has been fixed
352030	11.2	BatchMail limits in communicating with a mail server	Most mail servers have a limit in how many emails they will send with a single connection, typically 100. A customer who generates a significant number of emails in a single update was finding that BatchMail would fail with an error when several users updated issues at the same time and the number of emails generated would exceed the limit. To prevent the problem a new BatchMail configuration property is now available to prevent the error. This is named RECIPIENTS_PER_CONNECTION. BatchMail will now queue the sending of mail to make sure no more than this number of mails are generated at one time.
			Count: 3 rows

Module: Business Rules			
Issue #	Found in Release	Title	Release Note
357949	11.2.3	List field values were not being assigned consistently in business rules	This only happened in a multi-lingual system, where the rules were in English and the updates were being made in a different language. The mapping between languages was not exactly correct.
355413	10.2	Duplicate values were created in a list field by two separate object rules	Separate OBJECT rules should not have created separate list entries with the same title. This has been fixed.
			Count: 2 rows

Module: Database			
Issue #	Found in Release	Title	Release Note
352906	11.2.2	The XML import utility added rows to the title_map with the incorrect user ID	All rows added to the title_map table should be owned by the E\$EXTRAVIEW user. New rows were being added with the name EXTRAVIEW which was incorrect.
			Count: 1 rows

Module: Design Center			
Issue #	Found in Release	Title	Release Note
360616	11.1.0.1	Unable were unable to focus on fields upon the second opening of a Modal Window / Panel in Design Center and Add Screen when running within a Workspace in IE11	This problem only affected users who used Internet Explorer 11 as their browser. The problem has been fixed

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Count: 1 rows

Module: EV - EV Integration Daemon			
Issue #	Found in Release	Title	Release Note
359076	11.2.5	The ALT_ID field was being deleted by the EV<->EV daemon when an issue was touched multiple times	When a record was updated multiple times by the EV - EV integration the ALT-ID field was being deleted. This has been fixed.
359018	11.2.5	A configuration was unable to get text records which were migrated to a target server.	This was found to be caused by the timestamps in both SQL Server and MySQL databases only having a granularity of 3 mSecs. ExtraView now monitors and corrects these timestamps so they are synchronized as appropriate.
Count: 2 rows			

Module: EVMail			
Issue #	Found in Release	Title	Release Note
356959	11.2.2	Comments were not updating in issues submitted by EVMail	An incoming email to EVMail with some problem in its makeup caused the EVMail task to go into an error condition. The code that was in an error condition has been revised to reduce the likelihood of this recurring.
355470	11.2.2	Attachment Link field did not display when adding an attachment using EVMail	This was fixed
355066	11.2.3	When EVMail is creating/updating tickets unexpected attachments to the issues were created	Occasionally, attachments were created in the issues which were inserted by EVMail, when the only expectation was an embedded image within the HTML Area or Comments field. Therefore the information in the attachment was duplicated. This has been fixed.
354292	11.2.3	Inline images were not being handled as expected by EVMail	It was found that emails received and processed with EVMail, when the sending email client was GMail, would not retain any inline images but would attach these as files to the issue. This has been fixed.
352711	11.2.1	Embedded screenshots within incoming mail processed by EVMail would add the screenshots as attachments to the issue when a user replied to the email from within ExtraView	This was a minor problem that allowed the embedded screenshots to be seen as attachments as well as being seen embedded within the text of the issue. This was fixed.
Count: 5 rows			

Module: File Import (GUI)			
Issue #	Found in Release	Title	Release Note

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355519	11.2	File Not Found exception seen when importing a file	This was a problem when processing the import file, as opposed to the import file not being found. The problem did not happen with all file imports, but has been resolved.
Count: 1 rows			

Module: Interest Lists			
Issue #	Found in Release	Title	Release Note
355792	11.2.3	If a user updated an issue where they were on the "issue interest" list -- they were removed from the interest list	The correct value for the interest list checkbox was not being set on the form when a user edited the issue. Then, when the user was previously set to be on the interest list, they were inadvertently removed from the interest list. This has been fixed.
Count: 1 rows			

Module: Internationalization			
Issue #	Found in Release	Title	Release Note
353450	11.2.2	Field Help export file was missing field names	This has been fixed.
Count: 1 rows			

Module: Layout Rendering			
Issue #	Found in Release	Title	Release Note
355763	11.2.3	Repeating row Checkbox field value was not showing as "N" when the value was "not selected" within detailed reports	This has been fixed.
346467	11.0.3.2	STOP business rule caused RID display to not display related issues reliably	This was an obscure but repeatable problem on a single customer's site. It has been fixed.
Count: 2 rows			

Module: Mobile Client			
Issue #	Found in Release	Title	Release Note
358933	11.2.3	Mobile clients did not respect the "Open in Edit" navigation bar entry	This is now supported. Once configured, issues may now be opened directly in edit mode, as opposed to being opened in add mode.
Count: 1 rows			

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Module: Navigation Bar			
Issue #	Found in Release	Title	Release Note
329562	11.2.4	Navigation Bar entry deletion error	It was not possible to delete navigation bar items on the second or subsequent levels of a user-defined navigation bar. This has been fixed.
			Count: 1 rows

Module: Notification			
Issue #	Found in Release	Title	Release Note
346270	11.1	Document fields within email templates	Previously, when a token that represents a document field was contained within an email template it produced an icon in the email client that received the email. This icon did not represent a link to the document. Now, the document is added as an attachment to the outgoing email.
			Count: 1 rows

Module: Relationships			
Issue #	Found in Release	Title	Release Note
321862	9.0.1	my_parent_id values were being removed from issues, thereby breaking relationships	Now, the only way a user can remove a relationship is by use of the RELATIONSHIP_GROUP_REMOVE_BTN when it is placed on the user interface.
			Count: 1 rows

Module: Report Scheduler			
Issue #	Found in Release	Title	Release Note
360557	11.2.3	Stylesheet entries for <p> tags caused misalignment of data in scheduled report output	This was purely a cosmetic issue, but has been fixed
354825	11.2.3	It was not possible to remove recipients from a scheduled report	This bug was introduced in 11.2.3. It has been fixed so recipients may now be removed in the correct manner.
353736	11.1.0.1	Scheduled report entered an ERROR state for no apparent reason	A scheduled report would previously enter the ERROR state, if a recipient no longer had WRITE access to the report. This was the incorrect logic, as the error could occur if a user altered his role to one without WRITE permission to the report type. The scheduler no longer checks this permission.

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346487	11.0.3.3	Date fields were not sorting correctly within the Report Scheduler Admin utility	This has been fixed so the date fields sort correctly
346486	11.0.3.3	Changing a report title was not reflected in the Scheduled Report Manager	The title of the report used within the report scheduler is now synchronized with the title of the report to which it refers
			Count: 5 rows

Module: Search / Report			
Issue #	Found in Release	Title	Release Note
359966	11.2.3	Empty columns were observed on Excel formatted output of a Hierarchical Column Report	This was fixed
359701	11.2.3	When running a matrix or summary report and performing a "Sum By" Days Open 0 results were returned	When running a matrix or summary report and performing a "Sum By" Days Open 0 results were returned. This was an error and has been fixed
358283	11.2.6	Matrix reports did not sum on repeating row number fields	Matrix reports may now sum results which are based on fields which are repeating row numeric fields
358165	11.2.3	Hierarchical Reports sometimes added selected report fields multiple times	This was happening on hierarchical reports with many levels (typically seven or more). The problem has been fixed.
357956	11.2.3	Query filters were not returning the correct result, after deleting a field value in an allowed value relationship	This bug was caused by a flaw in the DO_NOT_USE_AV attribute. The problem has been fixed.
357091	11.2.3	Sorting child records in hierarchy reports is inconsistent	The sorting of child records in a hierarchical column report, when the records were not sorted in the ID descending order was inconsistent. This has been fixed
356942	11.2.5	Runtime date filter problem	This problem was introduced in the 11.2.5 release. Runtime date filters that contained arithmetic expressions were failing. This problem was fixed and a patch issued immediately to customers who updated to that release.
356514	11.2.2	The combination of "filter child values" and the "not in" operator did not work well together	The use of these two reporting attributes together on a single report led to ambiguous circumstances and results. This has been resolved.
355661	11.2.3	Users were unable to edit/run a public Dashboard report if they contained a report which was saved for personal use only	Users may no longer alter a public report to a personal report if it has been saved within a dashboard.
355561	11.2.3	"Use Allowed Values in Filters" - values presented in the popup selection could be incorrect	This proved to be a caching problem. The problem has been fixed
353492	11.2.2	Error when switching between control charts - "error: Refresh in Processing"	This operation has been fixed so there is no longer an error
353491	11.2.2	Change the title on the header row of the uChart Results table from Contact Rate of 100,000 Equiv to Contact Rate of [SUM_VALUE_FIELD].title	This is a minor change
353417	11.2.3	If a user edited a Summary report and changed the Aggregation Column and then generated the report, the results reflected the sum of	This has been fixed

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		the saved aggregation column, not the new one	
352748	11.2.1	Report Definitions did not output correctly if the Report Title or Description contained < or >	The code believed these characters were part of HTML tags, therefore a character string such as <title> would not be output into the report definition. This has been fixed.
352747	11.2.1	The mean calculation was incorrect if the user selected *None* as the Excluded Date value on a time based cChart	This was fixed
351984	11.2.1	Task board report did not display results	If a Taskboard report was created where the horizontal axis was a list field with one option value being displayed - any issues that otherwise met the filter criteria, but had *None* selected for the axis field, did not display on the report. This has been fixed.
350781	11.2	Numeric fields on summary and matrix reports were not sorting numerically	The fields were sorting alphanumerically, not numerically when the user clicked on a field title on the report. This has been fixed.
349904	11.1.1	Tooltip information informed the user that the report was "not saved for individual roles" if the report was visible to a specific role and an individual user	The tooltip information now displays all the relevant information.
348407	11.1	Report screen date sorting	Previously, dates were sorted on the end-user Report and administration Report screens alphanumerically. This has been altered so that the dates now sort in the correct date order when the user clicks on the column title of the date fields.
			Count: 19 rows

Module: User Custom			
Issue #	Found in Release	Title	Release Note
354208	11.2.2	The REPORT_DEFINITION mode has been added to the call to ucReportSetFilters for custom code and custom reports to use	The REPORT_DEFINITION mode for the ucReportSetFilters user custom exit has been added.
			Count: 1 rows

Module: XML Import and Export			
Issue #	Found in Release	Title	Release Note
358372	11.2.3	XML Import created a second BUTTON_ACTION attribute instead of modifying the existing BUTTON_ACTION attribute	This was a bug and has been fixed.
354827	11.2.3	Problem with the "exclude saved reports" option within XML export	With this option it was found that interest list information associated with the reports was actually exported and existed within the exported data. This was incorrect and was fixed.
354355	11.2.3	Administrators were not able to set the "do not migrate" flag on list values that are children in allowed values relationships	This has been fixed.

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353937	11.2.3	XML import took a long time in the process without any indication to the user that the import was progressing	The process has been improved to better communicate the progress to the administrator
353623	11.2.2	If an export with "no locale" selected is performed, the navigation bar title translations were lost on import	This has been fixed.
			Count: 5 rows
			Total Count: 69 rows