

## 6.4.1.2 Release Notes

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Release Notes					
Issue #	Category	Found In Release	Module	Title	Release Note
181926	Feature Enhancement	N/A	Attachments	Attachment processing extensions with user custom coding	The ATTACHMENT_REPOSITORY_OPT was extended. If the configuration string starts with "CUSTOM" it is not processed for storing the attachments externally in the base code. The remainder of the string is available to configure the user custom code for attachment extensions.
196104	Feature Enhancement	N/A	LDAP	New program to synchronize LDAP with ExtraView instances	This feature can provide a performance boost, by eliminating the need for continual LDAP accesses while adding and updating issues. With this in place, the internal (faster) ExtraView mechanism can be used, and the security_user table can be updated as a background task to ExtraView.
192313	Feature Enhancement	N/A	Rules Engine	Enhanced MAIL action with link support and recipient parsing	Now implemented is the ability to handle multiple email addresses in a single text field. The text field is parsed using commas or semi-colons delimiting the different mail addresses.
199273	Feature Enhancement	N/A	Web Services	Web service call can now return a list of report IDs	There is a new call named getReportHandle that allows a list of report ID's to be returned via a web service
198970	Product Bug	6.3.1.3	Add & Edit	Error with Calendar JavaScript file	The Calendar JavaScript file was not being initialized correctly in a multi-locale system. This was fixed
199429	Product Bug	6.4	Add & Edit	Non-responsive system when clicking "update & next" on the edit screen	This problem was only seen on an extremely heavily loaded server. It was traced to the result set from the query not being closed once the query was completed, and the server not being able to recover in time to process the next action. This has been fixed.
195783	Product Bug	6.4.1	Escalation	Escalations failed with "User ID is null" condition	This was due to a combination of factors; the session was not initialized correctly, making the session vulnerable. In addition, background task sessions were being timed out if they were spilled to the database by the session cleanup logic.
199502	Product Bug	6.4.1	Rules Engine	ExtraView did not send template email to recipients listed in multi-select user field (pop-up field with LDAP in use)	The following rule did not work when more than one user was selected in a multi-select user field.  <pre>&lt;== preupdate ==&gt; ## Send Email to Users listed in the In-house Closure Notification List field when ticket is Closed if (AREA='Internal Ticket' &amp;&amp; STATUS.{changed to:Closed}) {   {MAIL:'In house Closure Notification',IN_HOUSE_CLOSURE_NOTIFY_LIST}; }</pre>
This has been fixed					

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