

6.6.6 Release Notes

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Release Notes					
Issue #	Category	Found In Release	Module	Title	Release Note
245024	Feature Enhancement	N/A	BatchMail	Enhanced Batchmail now retries processing when message sending fails	Most failures of this type are caused by the mail server not being available for some reason or another, either for a short period or long period of time. Rather than just mark the notification as bad when ExtraView cannot reach the mail server, it now attempts to retry sending.
246375	Feature Enhancement	N/A	EV Mail	New ability to capture the originator's email address from EVMail when the originator is not a registered user in the system	If an email is processed by EVMail and we fail to find a valid user who has an email address or alternate email address that matches the incoming message FROM address, we will place the FROM address in a field designated in the EVMail configuration. If we do find a matching user, we will not populate the new field, we will continue to simply set the Originator field to the identified user account.
242832	Feature Enhancement	N/A	Search / Report	Allow sorting of results on hierarchical report results in a browser	Previously, only the parent level fields on a report using hierarchies were sortable. Now, all levels of hierarchies on a report can be sorted in the usual manner by clicking on the title
244543	Product Bug	6.6.2	BatchMail	BatchMail skipped the processing of some email files	This problem was traced to the operating system not always providing accurate information regarding NFS drives. We have provided a new FORCE_DIRECTORY_RELOAD option in the configuration file to ensure that ExtraView re-reads the directory tree each time it processes an email.
245975	Product Bug	6.6.2	BatchMail	Improved email address parsing when the email address is entered by user	It was possible for email addresses entered into the CC Email address input control to be so badly formatted, that ExtraView would not understand the address, and stop sending of email on that update altogether. This has been solved through better parsing of the email address entered by the user.
245943	Product Bug	7.0.2	EV Mail	EVMail delimiter was a problem when it was not the only characters on a line within an incoming email	If the character string that was defined by the setting EVMAIL_DELIMITER_TEXT were not the only characters on a line within an incoming email, EVMail would discard the rest of the line. The discarded characters were sometimes important. This has been fixed.
250228	Product Bug	7.0.3	EV Mail	After an upgrade from 7.0.2 to 7.0.3, users were unable to create new tickets with EVMail	An error with EVMail was introduced into 7.0.3. This has been fixed with 7.0.4
245690	Product Bug	6.6.3	File Import (GUI)	Import List Values was able to create duplicate list values in a field	This was a bug and was fixed.
248152	Product Bug	6.6.3	General code issues	AJAX timeout when editing an issue after adding a new value to a list within the edit screen	This only happened when there were a large number of rules on the site. After adding the list entry via the * New * entry in a list, the rules were being re-compiled. The user was able to continue, and could make another Ajax call to the server before the rules finished compiling. As it turns out, there is no need to recompile rules after adding a new list value in this way, as the rules could not possibly refer to this new value, so ExtraView no longer recompiles rules after the add * New * action.

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249458	Product Bug	6.6.1	History	History would not display for a specific issue	This happened on a single customer site. The problem was traced to the issue having more than 1,500 updates. The historic audit trail code never anticipated that a single issue would receive anywhere close to that number of updates, and ran out of memory. The code has been reworked so that the audit trail will now show any number of updates to an issue.
243211	Product Bug	6.6.5	LDAP	LDAP authentication returned "true" but authentication failed	This happened in a site with the Hybrid licensing scheme upgrading from version 6.6.5. The problem has been fixed.
248417	Product Bug	6.6.4	Layout Rendering	Sub layouts did not render correctly in a multi-node installation	This problem was observed on a single occasion within a site running four clustered application servers. The problem was localized to the sharing of map objects within session information. This has been fixed.
243471	Product Bug	6.6	Perforce Integration	Status field was not mapping correctly from Extraview to Perforce	This was fixed
248115	Product Bug	6.6	Perforce Integration	EVP4DJ gave error while trying to diff files with a space in their pathname	This was fixed
248366	Product Bug	6.6	Perforce Integration	Integration running diffs on Perforce even though diffs feature turned off	This was fixed.
243721	Product Bug	6.6.3	Relationships	Using Update and Contine within an Edit screen broke a relationship	The relationship group "removal" functionality is now disabled for the RELATIONSHIP_GROUP field. Previously, if the RELATIONSHIP_GROUP field removal functionality would remove a relationship if the values at issue submit did not contain the issue ID's that are related.
247482	Product Bug	6.5.1.5	SalesForce Integration	SaleForce Integration - Salesforce changed their API, which resulted in a problem with ExtraView	SalesForce deprecated a published API call (com.sforce.soap.partner.DescribeGlobalResult.getTypes) which ExtraView was using in its integration daemon with Salesforce. We have used an alternative call in the API to work around the problem.
241032	Product Bug	6.5.1.6	Search / Report	Invalid calendar date error within a Summary Report	This issue only affected users who were not using the product in the default locale, and not in the default time zone. When they tried to summarize on a date or day field, there would be an error. This has been fixed.
242797	Product Bug	6.6.4	Search / Report	Average Subtotals give different results between browser and Excel output	The Excel output for average was not being computed correctly. This has been fixed.
243041	Product Bug	6.6.1	Search / Report	Incorrect Originator and Owner values would occasionally appear on Home Page reports	This problem was seen on a single customer site, but could potentially happen on other sites. The root cause was traced to different server sessions sharing cached information from queries. This has been fixed.
243955	Product Bug	6.5.1.7	Search / Report	Planning report showed date range off by one day when using GMT+1:00 timezone	This problem was in the date calculation. It has been fixed.
246103	Product Bug	6.6.1	Search / Report	Scheduled Reports were spontaneously disabled	This was only a problem on multi-node sites. It has been fixed.

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