

Release Notes for ExtraView 9.0.3

May 1, 2015

Feature Enhancements			
Issue #	Module	Title	Release Note
307756	BatchMail	Outgoing BatchMail messages are now sent once to all recipients instead of being sent one at a time	<p>The requirement for this came from a customer who regularly sent 200 or more email notifications with a single update, and these notifications often contained many megabytes of attached files. The BatchMail process could not keep up with this, when one or more recipients then generated additional updates to the same issue, thereby generating another large set of emails.</p> <p>To solve this, BatchMail now contains logic to minimize the number of emails being sent, sending the same email to all recipients at one time, as opposed to one-by-one.</p>
307757	EV Mail	Change file naming convention for incoming email attachments that are themselves attached email messages	When EVMail is sent an email message that contains another email message as an attachment, the name of the attachment file for the attached email message contains the subject line of the message instead of the previous default to "rfc822Message.eml"

Count: 2 records

Fixed Bugs				
Issue #	Found in Release	Module	Title	Release Note
307732	8.0.4	Business Rules	Clone rules and alias fields	<p>This is a subtle issue concerning 2 list fields, say FIELD_ONE and FIELD_TWO where FIELD_TWO is an alias of FIELD_ONE. Add 2 list values to the fields - value_one and value_two.</p> <p>Now, edit an issue and in FIELD_ONE pick value_one and in FIELD_TWO pick value_two. Save the issue and remember the Issue ID.</p> <p>In Business Rules, create a clone rule that when cloning a ticket, sets FIELD_TWO=FIELD_ONE as follows:</p> <pre><== clone ==> if (AREA='Bugs') { FIELD_TWO=FIELD_ONE; }</pre> <p>Now, clone the original issue you saved.</p> <p>In the newly cloned issue, the UDF_LIST_ID value for FIELD_ONE has been placed into the ITEM_UDF table for FIELD_TWO, and you get a "previous value for FIELD_TWO is no longer valid".</p> <p>we now perform a lookup on the title of the selected value for FIELD_ONE and then find the appropriate UDF_LIST_ID for FIELD_TWO and use that.</p>

Fixed Bugs

Issue #	Found in Release	Module	Title	Release Note
308073	9.0.2	Business Rules	Business Rules were slow to compile in 9.0.2	The speed of compiling business rules has been improved significantly. Tested on lexmark-9 site. Definitely faster.
307672	9.0	Database	After upgrading to version 9 the Notification section on Add and Edit screens does not always render correctly	The security permission keys for the notification section were not always created correctly in the database. This has been solved.
304559	9.0	Escalation	Error observed during escalation process	Errors in the application server log were observed when the escalation task ran, and a business rule executed a COPY action. The action completed normally, but the exception should not have been observed in the log. This has been fixed.

Count: 4 records